

Collins House 3rd July 2019

What is myGov and What Does it Do?

Dear Sir/Madam,

We have noticed of later that a lot more government correspondence is being directed to an individual's myGov account and by-passing us as the accountant. The Government is aware of this and is somewhat trying to change the process but seems to be more challenging than previously thought.

So, we would like you all, if you have not already done so, to be aware of your myGov account and become familiar with some of the services it covers.

Launched by the Australian Government in May 2013, myGov consolidates access to a number of important government services by giving you one universal account as a portal to each specified service (once linked and authenticated).

Here is a quick guide to myGov:

How do I register for a myGov account?

Creating a myGov account can be a simple and straightforward process – head to the [myGov sign-in page](#) and click 'Create an account'. You'll need personal details to create an account including your email and phone number.

Which services can I link to myGov?

The services you can link to your myGov account include:

- Medicare
- Australian Taxation Office
- Centrelink
- Australian JobSearch
- My Health Record
- My Aged Care
- Child Support
- Department of Veterans' Affairs
- National Disability Insurance Scheme
- Victorian Housing Register Application

Additionally, your myGov inbox can receive notices and statements from:

- Medicare
- Australian Taxation Office
- Centrelink
- Child Support
- Department of Veterans' Affairs
- National Disability Insurance Scheme

What can I use MyGov for?

Some of the main things you can use myGov for include lodging your tax return online, recovering lost super and applying for Centrelink payments. That being said, the list of things you can use myGov for will only expand as you link more services to it.

Here are some of the more common place things you could use your myGov account for.

Tax returns

Today, lodging an online tax return requires a myGov account linked to the Australian Taxation Office. While some people may be more used to lodging a physical return, lodging online offers several benefits including:

- Pre-filled information from employers, banks, super funds and government bodies makes the lodging process easier and faster
- The ability to lodge your return whenever you want as the service is available 24/7
- You'll generally receive your tax refund faster

Looking for a job

The government's jobactive website, designed to connect job-seekers with employers, is only available for use by those with a myGov account. So if you're currently without employment, a myGov account could help you to find your next job.

Medicare rebates

If your GP/health professional doesn't offer on-the-spot Medicare claim facilities (also known as [HICAPS](#)), you can lodge your Medicare claim online through myGov (if your account is linked to Medicare). So if you don't have private health insurance and make more than a handful of claims per year, myGov could make doing so a much easier and more straightforward process.

Manage your Centrelink

Whether you're an existing Centrelink recipient or looking to apply for Centrelink payments, you can link your myGov account to Centrelink in order to either manage your account and details (for existing recipients) or get started and apply in the first place.

Having your Centrelink linked to your myGov account will mean when it comes time to do your tax return the details of your Centrelink payments will be pre-filled, meaning you don't have to figure them out and enter them yourself.

Check your super

You can of course check your super balance through your fund's website, but you can also do it using myGov and the ATO. Once your myGov account has been linked to the ATO, you'll be able to check your super balance online, as the ATO regularly checks with your fund to see how much super you've got and updates its records accordingly.